

ONECALL SOLUTIONS:

COST MANAGEMENT

Our optimization software saves our clients, on average, 25% off their monthly invoices, and 45% off lifecycle costs.

VENDOR MANAGEMENT

We communicate with your wireless carriers on your behalf and assist you with negotiating contracts and discounts.

DEVICE MANAGEMENT

Our software maintains your wireless assets and associates them to the end users, departments, and cost centers.

SECURITY MANAGEMENT

We help you implement security measures to prevent loss of confidential information. We also create policies and procedures and recommend 3rd-party security software.

EMPLOYEE MANAGEMENT

We offer a full service help desk to assist your employees with everyday wireless issues.

OneCall Employee Management

Expert Support at Your Fingertips

The Challenge

Whom do your employees call when they have issues with their cellular and smart phones? Unfortunately, the department they are calling may not be staffed adequately or equipped with the knowledge or tools to meet their needs. Wireless technologies are changing very rapidly. Smart businesses need to keep up by offering the best support and services to their employees to maximize their effectiveness.



OneCall Employee Management Solutions

OneCall provides two levels of **Help Desk** to help both your employees and your internal support team to manage your wireless assets.

Our full range of Help Desk services include assisting in procuring new devices and services, ensuring purchasing compliance to your company's mobile policies, and resolving device issues.

Save money on internal hiring and training of support staff and refocus on achieving your corporate objectives. Allow OneCall's qualified staff and expertise in handling your employees' mobile questions to serve you immediately.

Level 1 Help Desk

OneCall Level 1 Help Desk provides support for your employees. We answer any mobile phone

questions and resolve issues even if it requires directly contacting the carrier to complete the request.

Level 2 Help Desk

OneCall Level 2 Help Desk provides support for your internal support organization. We assist them in resolving your employees' mobile phone issues.

About OneCall

OneCall offers a SaaS-based software suite to help business customers easily and efficiently manage employees' use of cell phones and other wireless devices while containing related charges from wireless carriers. Our proprietary software automates analysis, reporting and expense management and facilitates related consulting and helpdesk services. Without **changing carriers, devices, or employee usage patterns**, a customer can achieve almost immediate payback for our fees and normally recognize savings of 25% to 45% from its existing wireless carrier charges and related management costs.

We help our clients do more with less!



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